USZOOM, LLC (D/B/A IPOSTAL1)

TERMS OF SERVICE

Last Updated: November 3, 2026

PLEASE READ THESE TERMS OF SERVICE CAREFULLY BEFORE USING THE PLATFORM.

THESE TERMS OF SERVICE (THESE "**TERMS**" OR THE "**AGREEMENT**") FORM A TRI-PARTITE AGREEMENT AMONG YOU, AS AN END USER OF ANY AND ALL "**SERVICES**" OBTAINED FROM USZOOM, LLC (d/b/a "**iPostal1**"), A DELAWARE LIMITED LIABILITY COMPANY, OR ITS APPLICABLE SUBSIDIARIES AND AFFILIATES (COLLECTIVELY, THE "**COMPANY**", "**US**", "**WE**", "**OUR**" OR OTHER TERM OF SIMILAR CONTEXT), AND YOUR INDEPENDENT CONTRACTOR FULFILLMENT MAIL CENTER(S) (EACH, A "**CHANNEL OPERATOR**", "**MAIL CENTER**" OR "**MC**", AND COLLECTIVELY WITH THE COMPANY AND END USER, EACH A "**PARTY**" AND TOGETHER THE "**PARTIES**"). THIS AGREEMENT INCLUDES A LICENSE TO USE OUR PLATFORM TECHNOLOGY, DIGITAL MAILBOX SOLUTIONS AND OTHER SERVICES. BY BEING LISTED AS AN MC ON OUR PLATFORM, INCLUDING ON OUR MOBILE APPLICATION OR PUBLIC-FACING WEBSITE, BY CLICKING "I AGREE" OR OTHERWISE AFFIRMATIVELY INDICATING ACCEPTANCE DURING REGISTRATION, OR BY ACCESSING OR USING ANY OF THE SERVICES, SUCH PARTIES AGREE TO BE BOUND BY THESE TERMS. THESE TERMS INCORPORATE BY REFERENCE OUR PRIVACY POLICY, AVAILABLE THROUGH OUR PUBLIC-FACING WEBSITE AND THE PLATFORM, AS WELL AS ANY SUBSEQUENT SUPPLEMENT, ADDENDUM OR CONDITION POSTED ON OUR PLATFORM, MOBILE APPLICATION OR PUBLIC-FACING WEBSITE. ALL SUCH MATERIALS SHALL BE READ TOGETHER WITH THESE TERMS AND ARE HEREBY INCORPORATED BY REFERENCE, TOGETHER WITH ANY SUBSEQUENT MODIFICATIONS OR AMENDMENTS THERETO.

IF YOU ACCESS THE SERVICES IN YOUR PERSONAL CAPACITY, YOU SHALL BE THE "CUSTOMER" AND ARE PERSONALLY BOUND BY THESE TERMS. IF YOU ACCESS THE SERVICES IN YOUR CAPACITY AS AN EMPLOYEE OR REPRESENTATIVE OF A BUSINESS, YOU WARRANT THAT YOU HAVE THE AUTHORITY TO BIND THAT BUSINESS TO THESE TERMS AND THAT, BY ACCESSING THE SERVICES, THE BUSINESS SHALL BE THE "CUSTOMER" AND IS BOUND BY THESE TERMS.

IF YOU DO NOT AGREE TO THESE TERMS, THEN YOU ARE PROHIBITED FROM USING THE SERVICES AND SHOULD NOT ACCESS OR USE THE PLATFORM.

OUR CHANNEL OPERATORS AGREE TO BE BOUND BY THESE TERMS, AS APPLICABLE, AND ANY SUBSEQUENT MODIFICATIONS OR AMENDMENTS, UNLESS THEY HAVE ENTERED INTO A SEPARATE AGREEMENT WITH THE COMPANY THAT SUPERSEDES AND REPLACES THESE TERMS. CAPITALIZED TERMS USED HEREIN ARE TO BE INTERPRETED AS DEFINED HEREIN.

THESE TERMS INCLUDE YOUR AGREEMENT (A) THAT THE SERVICES ARE PROVIDED "**AS IS**", "**AS AVAILABLE**" AND "**WITHOUT WARRANTY**"; (B) THAT WE AND YOUR MC HAVE NO LIABILITY REGARDING THE SERVICES OTHER THAN AS EXPRESSLY STIPULATED WITHIN THESE TERMS; (C) TO CONSENT TO RELEASE AND HOLD HARMLESS BOTH THE COMPANY AND YOUR MC FROM ALL LIABILITY BASED ON CLAIMS ARISING UNDER THIS AGREEMENT OR THE USE OF THE SERVICES OTHER THAN AS EXPRESSLY STIPULATED WITHIN THESE TERMS; (D) TO INDEMNIFY THE COMPANY AND YOUR MC FROM CLAIMS DUE TO YOUR USE OR INABILITY TO USE THE SERVICES AS DESCRIBED HEREIN; (E) TO ACKNOWLEDGE THAT WE ARE A TECHNOLOGY PROVIDER ONLY AND THAT ALL PHYSICAL MAIL HANDLING AND OTHER FULFILLMENT ACTIVITIES ARE PERFORMED SOLELY BY YOUR MC AS AN INDEPENDENT CHANNEL OPERATOR; AND (F) THAT YOU ARE SOLELY RESPONSIBLE FOR MONITORING YOUR ACCOUNT AND TIMELY ACTING UPON YOUR MAIL.

NOTABLE HIGHLIGHTS:

- We are a technology company that operates through several subsidiaries and affiliates and provides an internet-accessible electronic portal and mobile app (the "**Platform**", "**App**", or "**Website**", interchangeably) to enable Channel Operators (e.g., "big box" retailers, co-working spaces, and independent mail & package centers) to license our Platform and service end users ("**Customers**") with virtual address, remote Mail management capabilities and other personal or business-related services ("**Services**"). "**Mail**" includes letter mail and packages.
- Customers may be either individuals or businesses that subscribe directly to our Platform or via any one of our partners that offer our branded or white-labelled Services ("**Resellers**") and are bound by such Reseller's terms and by these Terms, as applicable.
- By subscribing to our Platform, you will gain a virtual address and initial access to our Platform. When you request Your MC to perform certain Services, you are contracting with Your MC to perform such Services in the Platform. When you sign up with us or buy a bundle of Services from us, we process your Services payment via the Platform and display information regarding your chosen Services in your Account Mail Manager.
- To receive United States Postal Service ("**USPS**") mail at Your MC, you must complete USPS Form 1583.
- Platform subscription payments are due and payable for access to your Account regardless of whether you submit a USPS Form 1583, or never receive any Mail at a Channel Operator. Termination of your Account at any time is possible by providing us with notice in accordance with Article 32 (*Termination*) below.
- Enterprise Plans include specific feature sets, pricing details and terms, which may be customizable to meet a client's unique requirements.

1. DEFINITIONS

The following definitions apply in these Terms:

"Account" means the account you create on the Platform in order to receive access to the Services and become a Customer, as further described in Article 3;

"Business" means a company, partnership, trust or other body corporate that subscribes to, or is otherwise bound by, these Terms;

"Business Day" means a day other than a Saturday, Sunday or U.S. federal public holiday;

"Business Purpose Use" has the meaning given to that term in Article 6.10;

"Channel Operator" or "MC" means an independently operated mail center that licenses the Platform from us to provide Services to Customers, and "**Your MC**" means the Channel Operator you select during Registration, and any subsequent or replacement Channel Operator you select;

"Claim" has the meaning given to that term in Article 21 below, and applies wherever that term is used in these Terms;

"CMRA" means a commercial mail receiving agency approved by USPS to receive mail on behalf of others, which term applies to Your MC;

"Customer" means an individual or Business that subscribes directly to the Platform, or via a Reseller, and is bound by these Terms;

"Extras" means optional Services not included in, or above the included limits of, a Customer's chosen Price Plan;

"Fees" means, collectively, all amounts payable by you to us for the Services, including a Customer's Price Plan, Extras, activation fees, and any other charges billed pursuant to these Terms;

"Fulfillment Activities" means, without limitation, the physical receipt, sorting, handling, opening, scanning, storage, custody, packing, repacking, forwarding, consolidation, shipment, or delivery of any Mail (including parcels), and any related physical acts undertaken on behalf of a Customer;

"Included Storage Period" means the period, as set out in your Price Plan or otherwise displayed on the Platform from time to time, during which Mail may be physically stored at Your MC or digitally stored in your Account without additional charge;

"Mail" means letter mail and/or packages, including registered, insured, certified, and restricted mail, but excluding collect-on-delivery ("**COD**") mail;

"Personal Account" has the meaning given to that term in Article 6.10;

"Platform" means our internet-accessible electronic portal or mobile app, through which we and Channel Operators provide the Services, including all enhancements, updates, versions and modifications thereto;

"Price Plan" means the monthly or annual subscription pricing displayed on the Platform for a Customer's chosen Services;

"Privacy Policy" means our privacy policy available through the Platform, as amended from time to time;

"Processing" means the receipt, scanning, storage, and forwarding of Mail, and related mail-handling services performed by Your MC or, where applicable, by us;

"Registration" means the process of creating an Account on the Platform, as described in Article 3;

"Reseller" means a partner that offers our branded or white-labelled Services to Customers who subscribe via such partner;

"Services" means the virtual address, digital mailbox, Mail Processing, and other related services made available to Customers via the Platform by us and Channel Operators, as further described in Article 4;

"USPS Form 1583" means U.S. Postal Service Form 1583, Application for Delivery of Mail Through Agent, as required by USPS regulations for the receipt of USPS mail at a CMRA; and

"Your MC" has the meaning given to that term above.

2. MODIFICATIONS

We expressly reserve the right, at our sole and absolute discretion, and at any time, to change, modify, add to, supplement or delete any of the Terms, and to review, improve, modify or discontinue, temporarily or permanently, the Services or any content or information through the Services, with or without prior notice. We will endeavor to notify you of these changes but will not be liable for any failure to do so. If any future changes to the Terms are unacceptable to you or cause you to no longer be in compliance with the Terms, you must terminate your Account and immediately stop using the Services.

Any continued use of the Services by you following any revision to the Terms constitutes your complete, unconditional and irrevocable acceptance of any and all such changes. We may change, modify, suspend or discontinue any aspect of the Services at any time without notice or liability. We may also impose limits on certain features or restrict your access to parts or all of the Services without notice or liability.

Notwithstanding the foregoing, we will provide notice of any material change to these Terms at least thirty (30) days before such change takes effect, by email to the address associated with your Account, by posting a notice in your Mail Manager or by posting the revised Terms to the Platform, at our sole discretion, and if you do not agree to such change, you may cancel your Account without penalty before it takes effect. No change to Article 37 shall apply to any Dispute of which a Party has provided written notice under Article 37.5 before the effective date of such change.

3. ACCOUNT REGISTRATION

In order to receive access to Services and become a Customer, you must create your account on the Platform ("**Account**"). To open an Account, you must select a subscription plan and an MC location ("**Your MC**"), pay the subscription fee and provide us with your name, contact information, email address, and select a password ("**Registration**"). When Registration is complete, you will receive your full virtual address in PMB format, and you may access your Account via your "**Mail Manager**", but you may not have delivered, received at, nor forwarded to, Your MC any USPS mail prior to completing the USPS required steps then in effect. Any USPS mail so received at Your MC shall be returned to the Post Office responsible for delivery with the endorsement: "Undeliverable, Commercial Mail Receiving Agency, No Authorization to Receive Mail for this Addressee". You are solely and entirely responsible for selecting and engaging Your MC and it is your obligation to carefully research Channel Operators, and to satisfy yourself that Your MC is competent, trustworthy, financially stable, and operating in compliance with all applicable Federal, State, Commonwealth, EU, and other territorial laws (including without limitation any applicable executive or administrative orders issued by a governmental authority). Notwithstanding the foregoing, we may offer you assistance in finding and selecting Your MC from a listing on our Platform, provided however that you hereby agree that such assistance does not constitute a recommendation or endorsement of any Channel Operator. We will have no liability whatsoever for your selection of Your MC, nor for any claims related to or arising out of any acts or omissions of Your MC or any Channel Operator in enabling or facilitating your receipt of Mail, or in connection with any of the Services provided hereunder. For the avoidance of doubt, Your MC is your selected CMRA, and under no circumstances will the Company be deemed to be an MC or CMRA as a result of your access to the Platform and use of the Services, except with respect to an MC operated by our subsidiary or affiliate, which shall act solely in its capacity as a Channel Operator.

Except for users authorized by a Business or under an Enterprise Account, you are the sole authorized user of your Account. You are responsible for maintaining the confidentiality of any password and Account number or information provided by you or us for accessing the Services. You are solely and fully responsible for all activities that occur under your password or Account. We have no control over the use of your Account and expressly disclaim any liability derived therefrom. Should you suspect that any unauthorized party may be using your password or Account, or you suspect any other breach of security, you must contact us immediately.

We are under no obligation to verify the actual identity or authority of any person using your Account username or password, and we may require you to change your username or password at any time. **YOU MUST IMMEDIATELY NOTIFY US OF ANY UNAUTHORIZED DISCLOSURE OR USE OF YOUR USERNAME, PASSWORD OR ACCOUNT NUMBER, OR IF YOU KNOW OR SUSPECT THAT ANY OF THEM HAS BEEN LOST, STOLEN OR OTHERWISE COMPROMISED.**

In the USA, our Channel Operators are USPS-approved CMRAs authorized to receive USPS mail, though we are not responsible for their compliance with and adherence to USPS regulations. To receive USPS mail at Your MC, each Customer (including spouses) must complete and execute (in the manner determined by USPS regulations) a separate USPS Form 1583 to authorize Your MC to receive mail on their behalf. The USPS Form 1583 is a contract between you, Your MC and USPS. We are not party to the USPS Form 1583, but we may provide you with technology to ease and partially facilitate its submission to Your MC for you. Channel Operators are independently operated businesses that license technology from us, and we are neither liable nor responsible for any acts or omissions of Channel Operators or yourself. If you choose to execute the USPS Form 1583 via a notary, we may assist you in scheduling an optional video session with an online notary for an additional cost. Under USPS regulations, you may not direct USPS mail to, nor have delivered or received USPS mail at, Your MC, until Your MC or USPS (if applicable) approves your USPS Form 1583 application. We may also require you to complete an identity verification process and provide us with certain valid and current identification documents for "Know your Customer" ("**KYC**") and anti-money laundering ("**AML**") purposes. You agree to continuously provide us with accurate, complete, and up-to-date information. Please note that we cannot guarantee the approval of an application nor the length of time Your MC requires to review and approve your application. You may also be required to complete additional documents for Your MC as required by any State for any purpose including but not limited to the service of process. Where provided by law, a process server may attempt to serve you by mail or to serve Your MC as your "mail agent" on your behalf. We assume no liability should you be deemed to have accepted service of process as a result of use of the Services and you release and hold us harmless from any and all claims arising out of such actual or attempted service. Upon approval of your USPS Form 1583, IDs, and other verification processes if and when applicable, you may begin to have delivered and received mail at Your MC. Please note that the USPS Form 1583 may be changed by USPS, and Customers may be required to complete a new USPS Form 1583 and pay any costs associated with bringing their Accounts into compliance due to such changes. You alone are responsible for complying with your obligations per USPS regulations.

You agree to complete all necessary documents, including USPS Form 1583 and any required acknowledgment form relating to service of process, and to accept a revised version of the Terms and USPS Form 1583 whenever any information required by the Terms or USPS Form 1583 changes. You will notify us within three (3) Business Days of any change of the information that you provided in your USPS Form 1583 application or during your Registration process. Any failure by you to: (a) provide us with accurate information on an initial and continual basis; or (b) respond within three (3) Business Days to any inquiries made by us to determine the validity of information that you provide, will be considered a material breach of the Terms and grounds for cancellation of your Account. You acknowledge that once you have completed USPS Form 1583 and provided IDs as required, that Your MC and/or USPS, have final determination of its acceptance and its continuous validity and that you will not forward or direct mail to Your MC until Your MC approves your application.

3.1 *Enterprise Accounts.*

An Enterprise Account allows a (corporate or other) legal entity ("**Enterprise Client**"), to manage several separate users in a corporate account. The Enterprise Client shall appoint one (or more, subject to our discretion and additional fees) duly authorized Enterprise administrator(s) ("**EA**") to manage the Enterprise Account. The Enterprise Client is responsible for all actions of the EA and users of the Enterprise Account. Enterprise Plans include specific and distinct feature sets, pricing details and terms, which may be customizable to meet a client's unique requirements and are not included in these Terms. To the extent there is any inconsistency between Enterprise Plan terms as agreed in writing by us and these Terms, such Enterprise Plan terms shall prevail.

3.2 *Change of Ownership; Death, Incapacity, or Dissolution of Account Holder.*

In the event of the death, incapacity, or dissolution of an individual Account holder, or the dissolution, merger, or change of control of a Business Account holder, any person seeking to access, control, or transfer ownership of the Account must provide us with documentation satisfactory to us, in our sole discretion, establishing such person's legal authority to act on behalf of the Account holder or its estate, which may include, as applicable: (i) a certified copy of a death certificate; (ii) letters testamentary, letters of administration, or other court order appointing an executor, administrator, or personal representative; (iii) a valid, currently effective power of attorney; (iv) a court order appointing a guardian or conservator; or (v) corporate or organizational resolutions, merger documents, or other instruments evidencing a change of control or authority. We and Your MC reserve the right to suspend access to the Account pending our review of such documentation and to require completion of a new USPS Form 1583, KYC verification, and Registration by the successor Account holder before granting access to, or continuing Services for, the Account.

3.3 *Group, Association, and Unincorporated Organization Accounts.*

Where an Account is opened on behalf of a club, choir, association, or other group that is not a legal entity, the individual who completes Registration on behalf of the group ("**Primary Account Holder**") shall be deemed the sole authorized representative of the Account for all purposes under these Terms, including adding or removing authorized recipients or users, unless and until we receive written notice, signed by the then-current Primary Account Holder or supported by documentation satisfactory to us evidencing a change in the group's leadership or governance, designating a successor Primary Account Holder. We and Your MC shall have no obligation to investigate, and shall have no liability arising from, any internal dispute among members of the group regarding control of the Account.

3.4 *Resellers.*

If you subscribe to the Platform via any one of our Resellers, you shall pay your service fees to such Reseller and be bound by such Reseller's terms of service and by these Terms, where applicable. Under no circumstances shall our liability be more than as prescribed hereunder, regardless of the terms prescribed by any Reseller without our explicit consent.

4. PLATFORM FUNCTIONALITY AND SERVICES

A digital mailbox ("**DM**") in its basic format is the adding of a digital layer of access and services by a technology company to a traditional private mailbox ("**PMB**") located at a physical mail center ("**MC**"). A DM Customer receives an MC PMB address format (usually without key-enabled access to a physical bank of locked mailboxes) known also as a "virtual address" which may be used for certain purposes and to which Mail may be securely delivered, sorted, stored, and filed under a DM Customer's PMB account number. Mail arrival notifications are available to the DM Customer via the Platform, while viewing access and taking digital and physical possession of the Mail may be available to Customers (i) by requesting Mail scanning services to their Account from an MC in the Platform; (ii) by scheduling an in-store pickup from the MC in the Platform (per USPS regulations, if applicable); or (iii) by requesting Mail forwarding services from an MC in the Platform.

Your MC may provide basic services without any additional costs beyond your subscription fee, such as use of the virtual address, scanning the outside of your received Mail (at the sole discretion of Your MC) and discarding or recycling your Standard Mail (as defined by USPS). Your MC may also perform additional fee-based actions for your Mail via our Platform, such as forwarding to another address, opening and scanning contents per your authorization (including but not limited to, in accordance with

39 U.S.C. § 404(c)), shredding or recycling, physically storing, signing scanned documents electronically, managing mailing lists, photographing or repacking parcels, consolidating parcels for shipment, and other services offered on the Platform. From your Mail Manager, you may also digitally store Mail, create and send Mail, retrieve and search archived Mail, receive and play phone messages, receive and send fax messages, pay bills, and initiate physical Mail task lists for Your MC to perform, for which additional costs may be charged at times, including but not limited to:

(a) Forward Mail to addresses you specify;

(b) Forward Mail to another Account;

(c) Open and scan contents of Mail;

(d) Shred or recycle the Mail;

(e) Physically store Mail;

(f) Sign or notarize scanned documents electronically;

(g) Unsubscribe from or opt in to mailing lists;

(h) Unpack parcels for individual reshipment;

(i) Consolidate parcels for shipment;

(j) Hold Account;

(k) Personal Delivery; and

(l) Any other Services offered or to be offered on the Platform.

Following Your MC's approval of your USPS Form 1583 (and/or where appropriate, following our approval pursuant to our KYC, identity verification, anti-fraud and AML processes), Your MC will accept your incoming Mail, including registered, insured, certified, and restricted Mail, excluding COD Mail. Information provided on USPS Form 1583 and other registration and identity verification processes are shared with Your MC for the limited purpose of serving as Your MC and receiving our Services. Mail arriving at Your MC must be addressed to you in your legal name as it appears on your submitted legal IDs or in a commonly recognized nickname from which we can readily determine, in our sole discretion, that you are the intended and obvious addresses; otherwise, such Mail will be returned to the appropriate delivery service stating that the item was undeliverable. You must use the exact USPS-sanctioned mailing address format for the Services without modification as set forth in the USPS Form 1583; otherwise, USPS will return Mail without a proper address to the sender endorsed "Undeliverable as Addressed."

4.1 ***Check Deposit Service*****.**

Your MC may elect to provide you with a Check Deposit Service ("**CDS**") to process and deposit checks ("**Check**" or "**Checks**") that arrive in the Mail to your Account. You must comply with all applicable rules and regulations governing deposit transactions. You acknowledge and agree that Your MC will use commercially reasonable efforts to execute the limited permissions granted by you and that additional responsibilities and information sharing shall be required in order to facilitate check deposits on your behalf. You will provide such information to us or Your MC at our or Your MC’s request, including representations and warranties, deposit account identifying information, and any other information required to facilitate deposits on your behalf. Your MC may rely solely on identifying numbers provided

by you to determine the bank and account even if the numbers identify a bank or account holder different from the one identified by you by name. Deposit requests are final and may not be recalled or amended. You hereby indemnify us and Your MC for any losses, liabilities, costs or expenses suffered or incurred as a result of an incorrect account or other identification.

5. CHANNEL OPERATORS

We are a technology company that operates through several subsidiaries and affiliates to enable MC Channel Operators who license our Platform to offer virtual address, DM solutions and other Services to Customers. We provide you and Your MC with access to the Platform to communicate, track, view, pay and administer the Services. You shall communicate all Mail processing requests to Your MC and pay us for the Services only in the Platform. When you request Your MC to perform certain Services, you are contracting with Your MC to perform such Services in the Platform. Your MC controls the ownership rights and licensing obligations of its MC street address (whether by purchase or lease), and performs the actual receipt, scanning, storage, and forwarding of your Mail per your authorization and instructions, and we process your Services payment via the Platform and display information regarding your selected Services in your Account Mail Manager.

Except where an MC is operated by our subsidiary or affiliate as described below, we do not take part in physical Mail Processing whatsoever, nor do we have any control over the delivery and distribution of your Mail, its assignment to physical mailboxes, or the scanning for purposes of the Service. You acknowledge and agree that in any case in which Mail is not properly assigned, scanned, or otherwise handled (including damaged or lost items), you will only look to the MC for liability per the Terms, and we are not liable whatsoever to you, to the sender or recipient of such Mail, nor to any other third-party. Notwithstanding the foregoing, we reserve the right to operate an MC under any subsidiary or affiliate and in such circumstances, all Terms applicable to an independent MC shall equally apply to an affiliated MC.

6. CUSTOMER DECLARATIONS AND ACKNOWLEDGMENTS

By completing Registration and using the Services, you declare, acknowledge and agree as follows:

6.1 *Technology Platform Only; No Fulfillment by Us*.

We are a software and technology provider only. We operate solely as a software-as-a-service ("**SaaS**") platform provider that licenses and operates the Platform to enable Channel Operators to offer the Services to Customers. Except as provided in Article 5 with respect to an MC operated by our subsidiary or affiliate (which acts solely in its capacity as a Channel Operator), we do not act as a CMRA, do not engage in, perform, supervise, or control any Fulfillment Activities of any kind, nor do we physically receive, sort, open, scan, store, ship, forward, shred, recycle, deposit, or otherwise handle Mail. All Fulfillment Activities, including all Processing, any Check Deposit Service, in-store pickup, and any other physical Services, are performed solely by Your MC acting as a self-supervised independent contractor and not as an employee, representative, agent, or franchisee of ours, and we have no role whatsoever in the physical performance or supervision of any Fulfillment Activities. Each Channel Operator is a legal entity separate from us and is solely responsible for the performance of such Fulfillment Activities and for its own compliance with USPS regulations and other applicable law. The Platform is a software utility that enables you to transmit instructions to, communicate with, and pay for Services performed by Your MC, and the listing or availability of any Channel Operator on the Platform does not constitute our endorsement, guarantee, or warranty of such Channel Operator or its services.

NO LIABILITY FOR FULFILLMENT ACTIVITIES. YOU AGREE THAT WE SHALL HAVE NO LIABILITY WHATSOEVER, WHETHER IN CONTRACT, TORT, STRICT LIABILITY, OR OTHERWISE, FOR ANY FULFILLMENT ACTIVITIES, INCLUDING WITHOUT LIMITATION ANY ACT, OMISSION, DELAY, ERROR, OR NEGLIGENCE OF ANY CHANNEL OPERATOR IN CONNECTION THEREWITH. YOU AGREE TO LOOK SOLELY TO YOUR MC FOR ANY CLAIM ARISING OUT OF OR RELATED TO FULFILLMENT ACTIVITIES, SUBJECT TO THE LIMITATIONS SET FORTH IN THESE TERMS.

6.2 ***Limited and Ministerial Role*.**

Our role is strictly limited to the ministerial functions of making the Platform available, transmitting your instructions to Your MC, displaying information and images provided by Your MC, and processing payment for the Services. Neither the transmission of any instruction through the Platform nor the display of any notification, status, scanned image, tracking number, or other information in your Mail Manager shall constitute, or be construed as, our acceptance, performance, verification, or guarantee of any Fulfillment Activities by Your MC.

6.3 ***No Legal, Tax, or Business Advice*.**

Neither we nor Your MC is a law firm, accounting firm, or fiduciary. The Services are administrative and ministerial only. Neither we nor Your MC provides legal, tax, or business advice, and no communication from us or Your MC shall create an attorney-client, fiduciary, or similar professional relationship.

6.4 ***Accurate Information; Reliance*.**

You represent and warrant that all information you provide during Registration, in your USPS Form 1583, and in your Account, including your legal name, any "doing business as" name, contact information, authorized recipients, and forwarding instructions, is and will remain accurate, current, and complete. Until we receive actual notice through your Account of a change, we and Your MC are entitled to rely, without investigation, on such information and on any instruction submitted through your Account, and may assume that notifications and materials sent to the contact information on file have reached you.

6.5 ***Responsibility for Monitoring and Acting on Mail*.**

You retain sole and exclusive responsibility for monitoring your Account and Mail Manager, reviewing notifications, and timely acting upon all Mail, including time-sensitive Mail such as legal, court, tax, governmental, regulatory, or financial notices, Checks, and any deadlines they contain. Mail is deemed made available to you when its notification or scanned image is posted to your Mail Manager or sent to the email address associated with your Account, whichever occurs first, regardless of spam filters, mailbox capacity, routing rules, or your failure to access the Platform. Neither we nor Your MC has any obligation to interpret, advise upon, explain, or evaluate the contents or legal significance of any Mail, to determine the validity or sufficiency of any service of process or notice, or to monitor, track, remind you of, or ensure your compliance with any law, regulation, court order, or deadline.

6.6 ***No Guarantee of Receipt or Outcome*.**

Neither we nor Your MC represents, warrants, or guarantees that all Mail intended for you will be delivered to or received by Your MC, or that any Mail will be notified, scanned, or forwarded within any particular time, or that any notification, scanning, or forwarding of Mail will prevent any default, penalty, loss of rights, or other adverse legal, financial, or administrative consequence. You acknowledge that senders, USPS, commercial carriers, and process servers may misdeliver, misaddress, delay, or lose items, and neither we nor Your MC is responsible for items that are not delivered to Your MC or for which there is no record of receipt. The Services are not a registered agent service, and receipt of any document by

Your MC does not constitute confirmation of valid service or of the legal sufficiency or effectiveness of such document. Registered agent services are available only under a separately purchased Registered Agent Plan and its separate terms of service.

6.7 ***Shipment Loss and Damage; Mail Valued Over $100; Insurance; Assumption of Risk*.**

YOU ACKNOWLEDGE AND AGREE THAT NEITHER WE NOR YOUR MC IS LIABLE FOR ANY DAMAGE TO OR LOSS OF MAIL DURING OR AFTER ITS SHIPMENT OR FORWARDING TO YOU OR TO ANY ADDRESS YOU DESIGNATE.

Any insurance in excess of the standard coverage, if any, provided by the selected carrier must be selected and paid for in advance by you. Neither we nor Your MC has any responsibility or obligation to insure any Mail or shipment, and the Declared Value and Insurance Limitation in Article 8.1 applies in all cases.

YOU FURTHER AGREE THAT WE SHALL HAVE NO LIABILITY WHATSOEVER FOR THE PROCESSING, DAMAGE, OR LOSS OF ANY MAIL WITH A DECLARED, ACTUAL, OR REPLACEMENT VALUE EXCEEDING ONE HUNDRED DOLLARS ($100.00) AND THAT YOU ARE SOLELY RESPONSIBLE FOR OBTAINING AND MAINTAINING ADEQUATE INSURANCE COVERING THE FULL VALUE OF ANY MAIL EXCEEDING $100.00 IN VALUE PRIOR TO ITS RECEIPT, PROCESSING, STORAGE, OR FORWARDING THROUGH THE SERVICES, WHETHER PROCURED DIRECTLY BY YOU, THROUGH A THIRD-PARTY INSURER, OR THROUGH A CARRIER'S AVAILABLE INSURANCE OR DECLARED-VALUE OPTIONS.

You expressly assume all risk of loss, damage, delay, or misdelivery in connection with any Mail valued over $100.00, and release and hold us harmless from any and all claims, demands, losses, damages, costs, or expenses (including reasonable attorneys' fees) arising out of or related to such Mail, regardless of whether the underlying Fulfillment Activities were performed negligently, willfully, or otherwise by Your MC or any other Channel Operator.

This Article 6.7 is in addition to, and not in limitation of, any other disclaimer, limitation of liability, release, or indemnification obligation set forth elsewhere in these Terms, including Article 8.1 (*Declared Value and Insurance Limitation*) and Article 20 (*Maximum Liability*).

6.8 ***Operational Benchmarks Not Guarantees*.**

Any processing times, turnaround targets, notification timelines, service levels, escalation procedures, or similar standards described on the Platform or in any service description, whether applicable to us or to any Channel Operator, are internal operational benchmarks only and not guarantees. Failure to meet any such benchmark in a particular instance shall not, without more, constitute a breach of these Terms or give rise to any liability of us or Your MC.

6.9 ***Deemed Execution*.**

By completing Registration, accepting these Terms electronically, or using the Services, you are affirmatively deemed to have executed these Terms and agreed to be bound by them, together with our Privacy Policy and any applicable additional service terms. An electronic record of your acceptance will be maintained in our books and records. You are encouraged to save or print a copy of these Terms, which will also remain available on the Platform.

6.10 ***No Business Purpose Use of Personal Accounts*.**

If you open an Account in your individual capacity as a natural person, and not on behalf of a Business or as an Enterprise Account (a **"Personal Account"**), you acknowledge and agree that your Personal

Account is provided solely for your personal, non-commercial use, and may not be used for any Business Purpose Use.

(a) **"Business Purpose Use"** means the use of your PMB or virtual address to receive Mail addressed to, or otherwise held out as the address of, any corporation, limited liability company, partnership, sole proprietorship operating under a trade or fictitious business name, association, non-profit organization, or other legal entity, business, or organization, rather than solely Mail addressed to you in your own individual name as a natural person (together with any additional individuals properly authorized on your USPS Form 1583). Business Purpose Use includes, without limitation, receiving Mail addressed to a "d/b/a", assumed, or trade name; using the PMB or virtual address as a registered agent, statutory agent, or principal place of business address; or listing the PMB or virtual address on any business license, business registration, tax filing, or business formation document. This Article 6.10 is in addition to, and not in limitation of, the restrictions on representing Your MC's physical address as a business address set forth in Article 7 (*Use of Address and Mail Delivery*).

(b) If you wish to receive Mail on behalf of a legal entity, business, or organization, you must first open an Account in the name of such Business or an Enterprise Account under Article 3.1, and complete any additional registration, verification, USPS Form 1583, and KYC and AML requirements under Article 3 that we or Your MC may require for that purpose. Your use of a Personal Account for a Business Purpose Use constitutes a material breach of these Terms and Cause for suspension or termination of your Account pursuant to Article 32 (*Termination*), without limiting any other right or remedy available to us, Your MC, or under applicable law, including pursuant to Article 22 (*Illegal Activity*).

7. USE OF ADDRESS AND MAIL DELIVERY

Under no circumstances will you list Your MC physical address without your PMB number as your business address, nor will you imply or seek to create any impression that you maintain a physical location for your customers at Your MC physical address without your PMB number, including but not limited to a manner which violates the guidelines or terms of use for a listing on Google (whether for a "Business Profile" on Google My Business or for any other service that Google offers) or on or with any other online service, directory, marketplace, or tool for listing or promoting businesses.

You agree to pay promptly (i) all sales, use, excise, consumption and any other taxes and license fees which you are required to pay to any governmental or municipal authority (and, at our request, you will provide to us evidence of such payment) and (ii) any taxes paid by us to any governmental or municipal authority, that are attributable to your PMB.

We do not guarantee that you may be permitted to use Your MC address and your digital mailbox address for the purpose of registering an address with a government agency such as for company formation/incorporation services, procurement of business licenses, or loans. You acknowledge and agree that these uses (and other similar uses) depend on local laws and regulations of the Country, State, County, City, and Township in which you wish to establish an address and you are solely responsible for confirming the acceptance of Your MC address and digital mailbox address for such purposes.

Unless you have opted-in to and paid for our Registered Agent Plan, you may not name Your MC as your registered agent in any manner. Violation of this Article 7 may be grounds to terminate your Account and/or charge you for the unauthorized usage of the Registered Agent Plan, at our sole discretion.

Additionally, you may be reported to the Secretary of State for such a violation which may result in harsh consequences levied against your entity, including, but not limited to, dissolution.

7.1 ***Representation of Physical Presence*.**

You shall not represent, state, or imply to your customers, vendors, or any other third-party that you or your business maintains a physical office, storefront, or other business presence at Your MC's street address. You shall not direct or cause any customer, vendor, or other third-party to appear in person at, or to contact by telephone or otherwise, Your MC or its personnel in connection with any dispute, return, service issue, or other matter relating to your business. Any conduct in violation of this Article 7.1 that results in a third-party appearing at, contacting, or otherwise disrupting the operations of Your MC or harassing its personnel shall constitute a material breach of these Terms and grounds for immediate termination of your Account, without refund, in addition to any other remedy available to us or Your MC under these Terms or applicable law.

7.2 ***Liquidated Damages*.**

You acknowledge that prohibited usage of an MC street address or your PMB address under these Terms will cause damage to us and Your MC in an amount that is difficult to quantify. To avoid the time and expense of quantifying damages, if you, negligently or intentionally, use Your MC (or any other MC's) street address or your PMB address in violation of these Terms, then we shall be entitled to damages from you in the liquidated amount equal to $100 per violation.

8. EXPRESS AUTHORIZATIONS

You hereby authorize Your MC to engage in the following activities:

(a) Scan the outside of your Mail; provided, however, that you acknowledge that Your MC may decline to scan the outside or contents of Mail that it, in its sole discretion, deems to be unfit, obscene, an incitement to hate or violence or contrary to law;

(b) Determine at its sole discretion whether to discard, recycle or insert into your digital mailbox your Standard Mail, as that term is defined by USPS, which is commonly referred to as "junk mail," such as flyers, circulars, advertising and catalogues. Standard Mail includes any items postmarked "Standard," "Std," "Std Pre-sort," "non-profit," or other markings used by USPS to identify Standard Mail; and

(c) Open and inspect any Mail as appropriate in Your MC's discretion, including (without limitation) any Mail that may arrive damaged or suspicious. Upon your authorization and consent for Your MC to open, scan, forward, or otherwise process your Mail, you are granting Your MC and us the complete right to perform the Services per your instructions, specifically including but not limited to, any Mail that may be regarded or is labelled as confidential, personal data or special category personal information, or similar by any applicable privacy law, or may be covered by or contain health and healthcare related information protected under the *U.S. Health Insurance Portability and Accountability Act of 1996* ("**HIPAA**"), 42 U.S.C. § 1320d et seq. and 45 C.F.R. Parts 160–164, and/or all other Federal, State, Commonwealth, EU, and other territorial privacy laws that may be applicable to or in your jurisdiction, as well as any applicable executive or administrative orders issued by a governmental authority. If a Mail item contains a PIN document (for example, a bank card or reverse side of a credit card), Your MC may refuse to scan the PIN document at its sole discretion. By requesting any of the Service categories described in Article 4, you are

giving express and legally binding authorization to Your MC and/or us, as applicable, to perform such tasks.

8.1 *Declared Value and Insurance Limitation*.

Without limiting Article 6.7 (*Shipment Loss and Damage; Mail Valued Over $100; Insurance; Assumption of Risk*), you acknowledge and agree that the declared value of any Mail, package, or other item sent to, received at, stored by, or shipped through Your MC or the Platform will not exceed, in the aggregate, Two Thousand Five Hundred Dollars ($2,500.00), unless you disclose a higher value in writing in advance and receive prior written confirmation and consent from Your MC and us. The liability of Your MC and us for any loss, damage, theft, delay, erroneous delivery, or destruction of any such item is limited accordingly, regardless of any value declared to a carrier, insurer, or third-party, and regardless of any insurance purchased in connection with the shipment or storage of such item. In all cases, our and Your MC's liability remains subject to the maximum liability limits contained in Article 20 below.

9. DESTRUCTION OF MAIL

You are responsible for all instructions to perform Services along with their expenses. Neither we nor Your MC is responsible for Mail items that are recycled or shredded per your request. Your MC will exercise due care while handling and processing your Mail; however, to the fullest extent permitted by applicable law, you explicitly agree that Your MC and we will not be held liable for any damage that may occur to your Mail while processing the Mail on your behalf or anytime thereafter.

You acknowledge and agree that any of your Mail in physical or digital storage at Your MC that you have not downloaded, requested to be forwarded or otherwise destroyed prior to the end of its applicable Included Storage Period, may be destroyed or deleted, and neither we nor Your MC shall have any liability whatsoever for continued storage and/or any destruction of such Mail.

9.1 *Disposal of Abandoned or Regulated Mail*.

If you fail to timely retrieve, download, forward, or otherwise dispose of Mail or packages in accordance with these Terms, or if any Mail or package is returned to, or otherwise remains in the custody of, Your MC as a result of your use of Your MC's address as a return address without our or Your MC's prior authorization, Your MC may dispose of such Mail or package in accordance with applicable law. If the disposal of any such Mail or package requires special handling on account of its being, or containing, batteries, electronics, supplements, chemicals, or other regulated, hazardous, or oversized materials, and a municipality or waste disposal service charges Your MC a fee for such disposal, you agree to reimburse us or Your MC, upon request, for the actual amount of any such disposal fee.

10. UNAUTHORIZED MAIL

You acknowledge that we deliver scanned copies of Mail to you via your Account, which may be rendered to a searchable PDF format and not via email. We do not warrant that Mail will never be mistakenly assigned to another Account, and you acknowledge that in such cases we are not liable to you or the intended recipient. We will make our best efforts to notify both the intended recipient and the unintended recipient immediately upon discovery of any error, and to remove the item from the unintended recipient's Mail Manager.

We cannot guarantee that scanned copies of Mail will not be mistakenly assigned to another Account by means other than a transfer from the addressed Customer ("**Unauthorized Mail**"), and although we will make efforts to notify both the intended recipient and the unintended recipient immediately upon discovery of any error, and to remove the item from the unintended recipient's Mail Manager, you

acknowledge that we are not liable in such cases. If Unauthorized Mail appears in your Mail Manager, you must alert us, and you may not request any action with respect to the Unauthorized Mail, including to view, read, copy, print or otherwise distribute, disseminate, disclose, or use for any purpose any content or other information on or within a piece of Unauthorized Mail. Violation of this Article 10 may expose you to legal liability, both criminal and civil, and monetary damages, as well as termination of your Account.

You consent to us and Your MC accessing your Account to remove and permanently delete any Unauthorized Mail uploaded to your Account, and to our notifying the intended recipient and, where required, any applicable regulatory authority of such error.

11. FORWARDING MAIL

To order your USPS mail to be forwarded you must comply with USPS requirements then in effect, substantially as stated in the USPS Form 1583 or other bodies of applicable law and regulation. If you order your Mail forwarded by Your MC, live shipping quotes for specific carriers or delivery services may be available on the Platform. You acknowledge and agree that your purchase of Mail forwarding services is with your chosen Mail-carrying service and that the responsibility thereof and of the placement of your Mail is in the care of the selected Mail-carrying service, and neither we nor Your MC is responsible for such Mail, its arrival, and/or the speed of its delivery. When forwarding Mail from Your MC to a location outside of the United States, you expressly acknowledge and agree that such action will subject your Mail to the export laws and regulations of the United States (or any other country of origin when applicable) and the regulations of the jurisdiction to which you forward your Mail. You will also abide by our Export Policy then in effect, which may be found at www.iPostal1.com, in addition to any terms of service promulgated by Your MC; and you are solely responsible for compliance with such laws and terms. You acknowledge and agree that we play no role in the physical delivery of Mail inside or outside the United States; and to that end, you further agree to indemnify and hold us and Your MC harmless from any claim against us or Your MC that is related to your export and that you shall not name us or Your MC as a "shipper of record," "exporter," "forwarding agent," or "U.S. principal party in interest" on the export shipment of any Mail. You agree that you alone are responsible to update your USPS Form 1583 in the appropriate manner with the address(es) to where you are forwarding USPS mail. Failure to comply with USPS regulations may result in Account termination without any recourse.

12. TECHNICAL REQUIREMENTS

your use of the Platform may require a compatible device and a connection to the Internet. You are solely responsible for obtaining and maintaining such device and connection, and for any data, roaming, or other charges you incur. You acknowledge that you may from time to time be unable to access or use the Platform, including during scheduled maintenance.

We recommend that you enable Platform update notifications and install all updates so that the Platform functions correctly. Your access to and use of the Platform may be subject to minimum technical requirements, and you are responsible for ensuring that you have access to the hardware and software required to use the Platform and for updating and maintaining your device and Internet connection. We may change or cease support of any hardware or software platform at any time.

13. PROHIBITED AND RESTRICTED ITEMS; DO NOT SHIP LIST

Certain items may not be shipped to, or accepted at, Your MC. Attached hereto as Schedule A, and incorporated herein by this reference, is our current Do Not Ship List (Domestic and International), identifying items that are prohibited, or that may require a license or additional documentation, in order

to be shipped to Your MC. This list may vary slightly by location and may be updated by us from time to time, and the version then posted on our public-facing website or otherwise made available to you through the Platform shall govern. You are solely responsible for ensuring that you, and any sender acting on your behalf, do not ship any item appearing on the Do Not Ship List to Your MC. Any item on the Do Not Ship List that nevertheless arrives at Your MC will be handled as set forth in Schedule A, at your sole cost and expense, and neither we nor Your MC shall have any liability to you, the sender, the intended recipient, or any other third-party in connection therewith.

14. FEES AND PRICING

Our Platform displays the monthly and annual subscription pricing ("**Price Plan**") as well as pricing for optional Services not included in or above the included limits of a chosen Price Plan ("**Extras**") which are incorporated by reference into these Terms. All fees resulting from Extras or Price Plans pursuant to the Terms are subject to change by us at any time and in our sole discretion. You acknowledge that you have web access to the schedule detailing the monthly fees and all other fees applicable to all Services. You agree to pay all activation fees, Price Plans and Extras (including charges incurred by persons using your Account) and all other Fees for the Services.

You agree that we may immediately charge you for all charges or monies owed by you to us. Your monthly subscription fee is billed at the start of each month and the billing merchant is "USZoom/iPostal1" and that name will appear on your credit card statement. Annual fees are billed at the start of each subscription year. By subscribing to or using the Services, you are expressly agreeing that we are permitted to bill you charges associated with the Price Plan and Extras, any applicable tax, customs duties, and any other charges you may incur in connection with your use of the Services. Unless otherwise stated, all Fees displayed on the Platform are exclusive of applicable taxes.

As used in the Terms, "billing" shall indicate either a charge or debit, as applicable, against your payment method. If you want to use a different payment method or if there is a change in your credit card validity or expiration date, you may edit your payment method information in your Account. If your designated payment method reaches its expiration date, failure to update your payment method is deemed as your express agreement that we may discontinue, suspend, cancel, or terminate your Account at our sole discretion. Notwithstanding the foregoing, your continued use of the Services constitutes your authorization for us to continue billing your payment method and you remain responsible for any uncollected amounts. You agree not to attempt a chargeback without justified reason, otherwise at our sole discretion, we may block, cancel, or disable your Account. We may change the list of currencies we accept at any given time. Our Price Plans may change based on different currencies, and not necessarily in line with the then-current currency exchange rates.

When you use PayPal or a similar third-party payment processor to fund your Account, we may require you to maintain a minimum credit balance in your Account in an amount determined by us from time to time and notified to you via the Platform. We reserve the right to increase such minimum balance requirement in our sole discretion, provided that we give you reasonable prior notice of any such increase. We may change the payment processors available for use on the Platform at any time. Fee plans may vary depending on the currency and payment processor selected.

14.1 *Pricing Errors*.

We will use reasonable efforts to ensure the accuracy of the Fees displayed on the Platform. If we discover an error in the Fees charged to you, we may correct such error. Where the correct Fees are higher than those displayed, we will notify you and give you the option of paying the correct Fees or cancelling the affected Service.

14.2 *Notice of Fee Increases*.

Notwithstanding anything to the contrary in this Article 14, we will give you at least thirty (30) days' prior notice, by email, through your Mail Manager or by posting to the Platform, of any increase in the recurring Fees for your Price Plan before you are charged the increased Fees. If you do not wish to continue at the new price, you may cancel your Account in accordance with Article 32 before the increase takes effect.

14.3 *Refund Policy*.

Except as expressly set forth in these Terms or as required by applicable law, all Fees are non-refundable, including in circumstances where you do not use, or make limited use of, the Services during a billing period. Cancelling your Account does not entitle you to a refund of any Fees already billed for the then-current billing period, whether monthly or annual, and no partial-month or partial-year refunds will be issued. Where these Terms provide for a specific refund (for example, in connection with an erroneous overcharge), any such refund will be issued to the payment method on file, unless we agree otherwise in writing.

15. OWNERSHIP

All text, graphics, editorial content, data, formatting, graphs, designs, HTML, look and feel, photographs, music, sounds, images, software, videos, designs, typefaces, and other content (collectively "**Proprietary Material**") that you see or read on our public-facing website or through the Platform is owned by us. Proprietary Material is protected in all forms, media and technologies now known or hereafter developed. We own all Proprietary Material, as well as the coordination, selection, arrangement, and enhancement of such Proprietary Material as a Collective Work under the United States Copyright Act, as amended. The Proprietary Material is protected by the domestic and international laws of copyright, patents and other proprietary rights and laws. You may not copy, download, use, redesign, reconfigure or retransmit or reverse engineer, anything from the Services without our express prior written consent. Any use of such Proprietary Material, other than as permitted herein, is expressly prohibited without our prior, written permission. Our service marks and trademarks including, without limitation, USZoom, iPostal1 and the USZoom and iPostal1 logos are trademarks and service marks owned by USZoom. Any other trademarks, service marks, logos and/or trade names appearing via the Services are the property of their respective owners. You may not copy or use any content posted on our public-facing website or Platform, nor any of the marks, logos or trade names contained therein without the express prior written consent of the owner.

16. LIMITED LICENSE

Subject to your compliance with these Terms and payment of all applicable Fees, we grant you a personal, limited, non-exclusive, non-transferable, non-sublicensable, non-assignable and revocable license to access and use the Platform solely for the purpose of receiving the Services, on devices that you own or control, and in accordance with any applicable App Store Rules (as defined in Article 24). All rights not expressly granted to you in these Terms are reserved by us and our licensors. Your license automatically terminates upon the expiration, cancellation or termination of your Account or these Terms.

17. PRIVACY

You hereby agree that we may process, store and transfer your personal data, including, but not limited to, your name, email address, postal address, phone number and any other Mail, documents or other

information that you store in your Account (collectively, "**Personal Data**") and use your Personal Data in the provision to you of our Services and in our business, in each case, subject to our Privacy Policy. You are entitled to revoke your permission to use your Personal Data or send us any instructions with respect to your Personal Data at any time by sending an email to dataprotection@uszoom.com with your request or instructions. Please note that revoking your permission to use your Personal Data per our Privacy Policy may trigger the immediate cancellation of your Account.

Where you are a Business, you shall comply with all applicable data protection and privacy laws in connection with your, and your users', use of the Platform and the Services, including with respect to any personal data of third parties contained in Mail or otherwise made available through your Account.

18. USE OF THE APP

By accessing and using the Platform or Services, you affirmatively acknowledge and agree to the following:

(a) You may not access or use the Platform or Services for or in connection with any activity that constitutes or encourages conduct that would (i) constitute a criminal offense; (ii) give rise to civil liability; (iii) violate any applicable local, state, national, foreign law or industry standard, including, without limitation, any applicable laws and regulations governing intellectual property, privacy, defamation, fraud, mass email, spam, harassment, obscenity, hate-speech, export control, consumer protection, unfair competition and false advertising or any other deceptive practices; or (iv) provide us with content that may create materials that: (1) are pornographic, sexually explicit or violent; (2) are reasonably likely to cause harm or could be reasonably considered as slanderous or libelous; (3) are defamatory of any person, obscene, or promote discrimination based on race, sex, religion, nationality, disability, sexual orientation or age; (4) infringe any copyright, design right, database right or trademark of any other person; or (5) are likely to deceive any person, breach any legal duty owed to a third-party, or promote any illegal activity. You may not access or use the Platform or Services if you are not able to form legally binding contracts, are under the age of eighteen (18), or are temporarily or indefinitely blocked from our Platform.

(b) You may not access or use the Platform or Services to (i) upload, post, email, transmit, record, provide a recording or otherwise make available any information and materials that infringe a third-party's rights, especially privacy, publicity, and intellectual property rights; software viruses, trojan horses, worms and any other malicious application to computers and networks; or (ii) develop or create a similar or competitive product or service to the Platform or Services.

(c) You may not use the Platform or Services for any commercial or business purpose that is not expressly permitted by the Terms, including, without limitation, providing the Platform or Services to third parties by reselling, licensing, renting, leasing, transferring, lending, timesharing, assigning, mirroring, redistributing, or displaying the Platform, Services, or any part thereof, without our prior written and explicit permission.

(d) Without limiting the foregoing, you may not (i) modify any material or content that we make available on the Platform or Services, except as expressly permitted under the Terms; (ii) engage in or attempt to engage in any form of testing, scanning, crawling, scraping, probing, robotic navigating, bulk extracting or hacking the Platform or Services; (iii) interfere with, burden or disrupt the functionality of the Platform or Services; (iv) circumvent, impair or manipulate the operation of the Platform or Services; (v) work around or circumvent any

technical limitations on the Platform or Services, or use any tool to enable features or functionalities that are otherwise disabled, inaccessible or undocumented in the Platform or Services; (vi) embed, frame or otherwise link directly to the Platform or Services, from any other webpage, application or other resources, without our prior written permission; (vii) engage in any false, misleading or deceptive acts or practices involving the Platform or Services, or your identity, agency or affiliation with any person or entity; or (viii) breach the security of the Platform or Services, or any network or server used by the Platform or Services.

(e) To the maximum extent permitted by law, we may at any time, at our sole discretion, and without prior notice, delete or modify any material from the Platform or Services, in whole or in part.

18.1 ***Export Control and Restricted End-Uses*.**

You represent and warrant that you will not use the Services, directly or indirectly, to ship, transfer, export, or re-export any Mail to any country, entity, or individual that is the subject or target of U.S. sanctions administered by the U.S. Department of the Treasury's Office of Foreign Assets Control, or in violation of the Export Administration Regulations administered by the U.S. Department of Commerce or any other applicable export control or sanctions laws. You further represent and warrant that you will not use the Services in connection with any nuclear, chemical, or biological weapons or missile technology end-use prohibited by such laws, unless authorized by the appropriate U.S. government agency.

18.2 ***Further Representations and Warranties*.**

You further represent and warrant that: (a) you have the legal power and authority to register your Account and accept the Terms; (b) you have not falsely identified yourself or provided any false information to gain access to the Services; (c) your contact and billing information on your Account is correct; (d) you are not accessing and have not accessed the Services to commit illegal acts, or violate any provisions of the Terms, and you are not a competitor of ours and are not acting on behalf of a competitor of ours; (e) you are in full compliance with any laws, regulations, or rules applicable to the Services including those promulgated by USPS; (f) you have completed and submitted the USPS Form 1583 as required, if applicable; (g) you are at least eighteen (18) years of age, are able to form legally binding contracts, and are not temporarily or indefinitely blocked from the Platform; and (h) neither you nor any person on whose behalf you use the Services is located in, organized under the laws of, or ordinarily resident in a country or territory that is the subject of comprehensive U.S. sanctions, or is identified on, or owned or controlled by a party identified on, any U.S. government restricted party list, including the *Specially Designated Nationals and Blocked Persons List* maintained by the U.S. Department of the Treasury's Office of Foreign Assets Control. You further represent and warrant that you are the authorized user and (if applicable) signatory to the payment mechanism used to open and maintain your Account, and agree that you are responsible for any use, activity and charges incurred by you and any other users under your Account.

19. DISCLAIMER OF WARRANTIES — READ THE FOLLOWING CAREFULLY

By accessing and using the Platform or Services, you affirmatively acknowledge and agree to the following:

(a) WE DO NOT REPRESENT OR WARRANT THAT THE PLATFORM WILL BE ERROR-FREE, FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR THAT DEFECTS WILL BE CORRECTED. WE

DO NOT REPRESENT OR WARRANT THAT THE INFORMATION AVAILABLE ON OR THROUGH THE PLATFORM WILL BE CORRECT, ACCURATE, TIMELY OR OTHERWISE RELIABLE. WE MAY MAKE CHANGES TO THE FEATURES, FUNCTIONALITY, OR CONTENT OF THE PLATFORM AND SERVICES AT ANY TIME. WE RESERVE THE RIGHT IN OUR SOLE DISCRETION TO EDIT OR DELETE ANY DOCUMENTS, INFORMATION OR OTHER CONTENT APPEARING ON THE PLATFORM.

(b) THE INFORMATION, CONTENT AND DOCUMENTS POSTED TO, ISSUED FROM OR PROCESSED THROUGH THE PLATFORM ARE PROVIDED "AS-IS," "AS AVAILABLE," WITH "ALL FAULTS", AND, TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALL WARRANTIES, EXPRESS OR IMPLIED, ARE DISCLAIMED (INCLUDING BUT NOT LIMITED TO THE DISCLAIMER OF ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE). THE PLATFORM, INFORMATION AND SERVICES MAY CONTAIN BUGS, ERRORS, PROBLEMS OR OTHER LIMITATIONS, AND WE ARE NOT RESPONSIBLE FOR CORRUPTION OR LOSS OF DATA YOU SUBMIT THROUGH OUR SERVICES. WE AND OUR AFFILIATED PARTIES HAVE NO LIABILITY WHATSOEVER FOR YOUR USE OF THE PLATFORM, INFORMATION OR SERVICES. IN PARTICULAR, BUT NOT AS A LIMITATION THEREOF, WE AND OUR AFFILIATED PARTIES ARE NOT LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES (INCLUDING DAMAGES FOR LOSS OF BUSINESS, LOSS OF PROFITS, LITIGATION, OR THE LIKE), WHETHER BASED ON BREACH OF CONTRACT, BREACH OF WARRANTY, TORT (INCLUDING NEGLIGENCE), PRODUCT LIABILITY OR OTHERWISE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. THE NEGATION AND LIMITATION OF DAMAGES SET FORTH ABOVE ARE FUNDAMENTAL ELEMENTS OF THE BASIS OF THE BARGAIN BETWEEN US AND YOU. THE PLATFORM AND THE PRODUCTS, SERVICES, DOCUMENTS AND INFORMATION PRESENTED WOULD NOT BE PROVIDED WITHOUT SUCH LIMITATIONS. NO ADVICE OR INFORMATION, WHETHER ORAL OR WRITTEN, OBTAINED BY YOU FROM US THROUGH THE PLATFORM OR OTHERWISE SHALL CREATE ANY WARRANTY, REPRESENTATION OR GUARANTEE NOT EXPRESSLY STATED IN THIS AGREEMENT.

(c) INFORMATION CONTAINED ON OR MADE AVAILABLE THROUGH THE PLATFORM IS NOT INTENDED TO AND DOES NOT CONSTITUTE LEGAL ADVICE, RECOMMENDATIONS, MEDIATION OR COUNSELING UNDER ANY CIRCUMSTANCE AND NO ATTORNEY-CLIENT RELATIONSHIP IS FORMED. WE DO NOT WARRANT OR GUARANTEE THE ACCURACY, COMPLETENESS, ADEQUACY OR CURRENCY OF THE INFORMATION CONTAINED IN OR LINKED TO THE PLATFORM. YOUR USE OF INFORMATION OR SERVICES ON THE PLATFORM OR MATERIALS LINKED TO THE PLATFORM IS ENTIRELY AT YOUR OWN RISK. WE ARE NOT A LAW FIRM, AND THE PLATFORM IS NOT A LAWYER REFERRAL SERVICE. IF YOU HAVE LEGAL QUESTIONS, YOU SHOULD CONSULT COMPETENT LEGAL COUNSEL TO ENSURE THE APPROPRIATENESS, COMPLETENESS, ADEQUACY OR CURRENCY OF THE DOCUMENTS PROVIDED.

(d) WE DO NOT REPRESENT, WARRANT, OR GUARANTEE THE AVAILABILITY, PERFORMANCE, QUALITY, ACCURACY, TIMELINESS, OR LEGALITY OF ANY SERVICES OR FULFILLMENT ACTIVITIES PERFORMED BY ANY CHANNEL OPERATOR, INCLUDING YOUR MC, OR ANY CHANNEL OPERATOR'S COMPLIANCE WITH USPS REGULATIONS OR OTHER APPLICABLE LAWS, REGULATIONS OR RULES. ALL SUCH SERVICES ARE PROVIDED SOLELY BY THE APPLICABLE CHANNEL OPERATOR, AND ANY CLAIM ARISING FROM THE PHYSICAL RECEIPT, HANDLING, PROCESSING, STORAGE, SHIPMENT, LOSS, OR DAMAGE OF MAIL SHALL BE

ASSERTED SOLELY AGAINST SUCH CHANNEL OPERATOR, SUBJECT TO THE LIMITATIONS SET FORTH IN THESE TERMS.

(e) WITHOUT LIMITING THE FOREGOING, AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, WE EXPRESSLY DISCLAIM ALL WARRANTIES AND CONDITIONS OF TITLE AND NON-INFRINGEMENT, AND ANY WARRANTY THAT THE PLATFORM OR SERVICES WILL BE UNINTERRUPTED, SECURE, OR MEET YOUR REQUIREMENTS. NEITHER WE NOR YOUR MC IS RESPONSIBLE FOR LATE, LOST, INCOMPLETE, ILLEGIBLE, MISDIRECTED OR STOLEN MESSAGES, MAIL OR DATA, UNAVAILABLE NETWORK CONNECTIONS, FAILED, INCOMPLETE, GARBLED OR DELAYED COMPUTER TRANSMISSIONS, OR HARDWARE, SOFTWARE OR OTHER TECHNICAL MALFUNCTIONS, OR FOR ANY DAMAGE TO, OR VIRUS AFFECTING, YOUR DEVICE OR OTHER PROPERTY ARISING FROM YOUR ACCESS TO OR USE OF THE PLATFORM OR YOUR DOWNLOADING OF ANY MAIL OR OTHER DATA FROM THE PLATFORM.

20. MAXIMUM LIABILITY

YOU EXPRESSLY AGREE THAT THE TOTAL AMOUNT OF OUR LIABILITY AND THAT OF YOUR MC, IF ANY, FOR ANY AND ALL CLAIMS ARISING OUT OF OR RELATED TO THE TERMS OR PERFORMANCE HEREUNDER INCLUDING ANY DERIVATIVE CLAIMS AND ACTIONS STEMMING FROM OUR ACTIONS REGARDING OUR RELATIONSHIP WITH YOU SHALL NOT EXCEED $100.00 IN THE AGGREGATE, REGARDLESS OF THE NATURE OF THE CLAIM.

WITHOUT LIMITING THE FOREGOING, IN NO EVENT SHALL WE BE LIABLE FOR ANY ACT OR OMISSION OF ANY CHANNEL OPERATOR, AND NEITHER WE NOR YOUR MC SHALL BE LIABLE FOR ANY MISSED DEADLINE, DEFAULT, DEFAULT JUDGMENT, PENALTY, FINE, LATE FEE, LOSS OF RIGHTS, OR OTHER DAMAGES RESULTING FROM YOUR FAILURE TO MONITOR YOUR ACCOUNT OR TO TIMELY ACT UPON ANY NOTIFICATION OR MAIL.

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT SHALL WE, YOUR MC, OR OUR OR THEIR RESPECTIVE AFFILIATES, DIRECTORS, OFFICERS, EMPLOYEES, AGENTS OR REPRESENTATIVES BE LIABLE TO YOU OR ANY OTHER PERSON FOR ANY INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR FOR ANY LOSS OF PROFITS, REVENUE, BUSINESS, GOODWILL OR DATA, ARISING OUT OF OR IN CONNECTION WITH THESE TERMS, THE PLATFORM OR THE SERVICES, WHETHER BASED IN CONTRACT, TORT (INCLUDING NEGLIGENCE), STRICT LIABILITY OR ANY OTHER THEORY, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

THE DISCLAIMERS, EXCLUSIONS AND LIMITATIONS OF LIABILITY CONTAINED HEREIN APPLY TO, AND ARE FOR THE BENEFIT OF, THE COMPANY, YOUR MC, AND OUR AND THEIR RESPECTIVE AFFILIATES, DIRECTORS, OFFICERS, EMPLOYEES, AGENTS AND REPRESENTATIVES, AND THE $100.00 AGGREGATE LIMIT SET FORTH ABOVE APPLIES TO ALL SUCH PERSONS COLLECTIVELY.

NOTWITHSTANDING THE FOREGOING, NOTHING IN THESE TERMS LIMITS OR EXCLUDES ANY LIABILITY THAT CANNOT BE LAWFULLY LIMITED OR EXCLUDED UNDER APPLICABLE LAW, INCLUDING LIABILITY FOR DEATH OR PERSONAL INJURY CAUSED BY NEGLIGENCE, FRAUD OR FRAUDULENT MISREPRESENTATION, OR WILLFUL MISCONDUCT OR GROSS NEGLIGENCE. EXCEPT AS SET FORTH IN THE FOREGOING SENTENCE, THE LIMITATION OF LIABILITY SET FORTH IN THIS ARTICLE 20 APPLIES REGARDLESS OF WHETHER A CLAIM ARISES FROM ORDINARY NEGLIGENCE, BREACH OF CONTRACT, BREACH OF WARRANTY, OR ANY OTHER THEORY OF LIABILITY.

21. INDEMNIFICATION

You agree to protect, defend, indemnify and hold us, our respective affiliates, subsidiaries, parents, and their respective shareholders, officers, directors, agents, employees, independent contractors, assigns and representatives, and Your MC, harmless from and against any and all claims, losses, liabilities, causes of action, judgments, penalties, costs, damages and expenses, personal injury or property damage (including attorneys' fees, litigation costs and expenses) (collectively, a "**Claim**" or "**Claims**") incurred by us including, without limitation, any Claim arising from or related to: (a) the Terms; (b) the Services; (c) your use of, or inability to use, the Services including, but not limited to, any copyright or privacy breach claims arising in connection with the Services; (d) the failure of any third-party, USPS or any commercial delivery service to provide delivery services accurately and on time or non-delivery; (e) any loss, damage or destruction of your Mail by any cause whatsoever whether or not attributable to us or Your MC (whether by negligence or intentional act or omission); (f) any violation by you of any law or government regulation applicable to the Services; and (g) the consequences of success or attempt by third parties to serve you with legal process through the Services. Notwithstanding the foregoing, your obligations under this Article 21 apply only to the maximum extent permitted by applicable law and shall not apply to the extent a Claim is finally determined to have resulted from the fraud, gross negligence or willful misconduct of the person seeking indemnification.

Without limiting the foregoing, your obligations under this Article 21 extend to any Claim incurred by any person indemnified above, including Your MC, and to any Claim arising from (a) your breach of these Terms or of your representations and warranties hereunder, or (b) any Mail, content or other material transmitted, uploaded or made available through your Account or devices, even if not submitted by you, that infringes, misappropriates or violates any intellectual property, privacy or other right of a third-party. We reserve the right, at your expense, to assume the exclusive defense and control of any matter for which you are required to indemnify us, in which case you shall cooperate with our defense. You shall not settle any such Claim without our prior written consent.

Neither we nor Your MC is liable or responsible for Mail for which there is no record of receipt.

You also agree to indemnify us and Your MC from collection or remission of sales, use, or any other taxes, including, but not limited to, a failure to refund any amounts that have been collected or remitted, from any penalties, fines, or other liabilities that arise out of, or in connection with,Your MC’s actions or status as your agent with respect to export transactions, or Your MC's completion and filing of any *Electronic Export Information* ("**EEI**") through the Automated Export System ("**AES**"), on your behalf, and from any violation by you of applicable federal, state, or local laws, or the laws of any foreign jurisdiction. In the event that Your MC submits or processes any sales, use, or other tax refund claim on your behalf, you agree to cooperate fully with Your MC, including, but not limited to, providing any and all information and documentation necessary to process or submit such a claim.

22. ILLEGAL ACTIVITY

You must immediately notify us of any fraudulent, unauthorized, illegal, or suspicious use of the Services or any other breach of security or unauthorized or illegal activity that you reasonably suspect. We may also block your access to, or terminate, your Account, in the event we have a reasonable basis to suspect or believe you are using your Account for illegal purposes or in violation of the Terms.

You acknowledge and agree that we cooperate with the U.S. Postal Inspection Service and will share any and all information about you and your use of the Services upon its reasonable request. With respect to other third parties, we will provide information about you only as required by valid legal process. We may share information in order to investigate, prevent or take action regarding illegal activities,

suspected fraud, situations involving potential threats to the mental, emotional, physical, and financial safety or wellbeing of any person or legal entity, violations of these Terms or as otherwise required by law.

You agree not to use the Services for any illegal purpose and to fully comply with U.S. federal and applicable state or foreign government laws and regulations, including but not limited to USPS regulations, in your use of the Services. If we, in our sole discretion, suspect that your contact information is fraudulent or that you are attempting to use the Services for any unlawful, fraudulent, or illegal activities, we may open and inspect your Mail and we may immediately suspend or terminate your Account and Services without refund. We may also turn over all information concerning you to the U.S. Postal Inspector Service, the U.S. Federal Bureau of Investigation, the applicable State Attorney General or Embassy or government with jurisdiction, or other national, federal, state, or local law enforcement authorities. You agree to indemnify us and hold us harmless from any and all liability, claims, damages, losses or causes of action arising from such inspection of your Mail or from the release of information regarding you or your use of the Services to such authorities, or otherwise as required by law.

23. FEEDBACK

We shall have a royalty-free, worldwide, transferable, sub-licensable, irrevocable, perpetual license to use or incorporate into the Platform and Services any suggestions, enhancement requests, recommendations or other feedback provided by you, relating to the operation of the Services or Platform.

By providing any such feedback, you represent and warrant that it is not confidential or proprietary to you or any third-party and does not breach any agreement to which you are a party, you waive any moral rights you may have in such feedback, and you agree that we have no obligation of confidentiality with respect to it.

24. SOFTWARE — THIRD-PARTY APP STORES

If you download the Platform from the Apple App Store, Google Play or any other third-party application store (each, a "**Third-Party App Store**"), your use of the Platform is also subject to the applicable rules and policies of such Third-Party App Store (the "**App Store Rules**"), which shall apply to the extent of any conflict with these Terms. You acknowledge that we, and not any Third-Party App Store, are responsible for the Platform, and you and we further acknowledge and agree that:

(a) the Third-Party App Store has no obligation whatsoever to furnish any maintenance or support services with respect to the Platform;

(b) the Third-Party App Store has no warranty obligation with respect to the Platform, and, to the extent not effectively disclaimed, any claims, losses, liabilities, damages, costs or expenses attributable to any failure to conform to any warranty will be our sole responsibility;

(c) the Third-Party App Store is not responsible for addressing any claims relating to the Platform or your possession or use of it, including product liability claims, claims that the Platform fails to conform to any legal or regulatory requirement, and claims arising under consumer protection, privacy or similar legislation;

(d) the Third-Party App Store is not responsible for the investigation, defense, settlement or discharge of any third-party claim that the Platform or your possession and use of it infringes that third-party's intellectual property rights; and

(e) the Third-Party App Store and its subsidiaries are third-party beneficiaries of this Article 24 and, upon your acceptance of these Terms, will have the right to enforce this Article 24 against you.

25. THIRD-PARTY BENEFICIARIES

This Agreement is made and entered into among you, the Company and Your MC, as provided in the preamble to these Terms. Except as expressly provided in these Terms with respect to Channel Operators, any Third-Party App Store (as defined in Article 24), and the persons described in Article 20, no person who is not a party to these Terms shall have any right to enforce any provision of these Terms.

26. LINKS

We may periodically provide information to you, via the Platform, your Mail Manager or through emails directed to you in care of your Account, concerning other products and services provided by us or third parties ("**Third-Party Sites**"). We make this information available to you as a matter of convenience only and in doing so do not endorse any of the products, services or sites being linked or mentioned. Further, we neither represent nor warrant nor assume any liability or responsibility for the goods or services or the terms under which such third-party offerings are sold. We shall have no liability, obligation or responsibility for any correspondence, purchase, or promotion between you and any third-party with respect to such goods and services and you agree to indemnify, defend, and hold us harmless in the event of any claim, loss or damage arising out of your communications or transactions with third parties identified on the Platform or through the Services.

The Platform may also contain links to websites, applications or other services operated by third parties. Such links are provided solely as a convenience, and their inclusion does not imply our endorsement, investigation or verification of such third-party services or of their content, security or privacy practices. You access any such third-party services at your own risk and should review their terms of use and privacy policies.

27. PARTNER SERVICES

You acknowledge that some of our Services are provided at extra cost and in collaboration with selected business partners ("**Partner Services**"). Upon your election to enroll in any Partner Service, you may be required to accept, and in any event will be deemed to have accepted, the terms and conditions set forth by our partners, which form an integral part the terms and conditions set forth by our partners and these serve as integral parts of the Terms. Our business partners may contact you by email and/or phone in connection with such services. To enable your enrollment in any Partner Service, we will share necessary details with the relevant service provider. The collection, usage, and transfer of your information will be in accordance with the applicable laws, rules, regulations, agreements, and our Privacy Policy.

28. ELECTRONIC COMMUNICATIONS

By using the Services, you consent to receiving electronic communications from us for any communications required or permitted under the Terms. These communications include notices about your Account and information concerning the Services. You agree that any notice, agreements, disclosure, or other communications that we send to you electronically will satisfy any legal requirements for written communication. You hereby consent and authorize us to communicate with you at any time, including but not limited to, between the hours of 9 p.m. and 8 a.m. in your time zone. **Furthermore, you hereby waive and release us from any cause of action that may have arisen or that may arise regarding our communications to you between the hours of 9 p.m. and 8 a.m. (or any other**

time deemed "unusual",) in your time zone, concerning renewals, missed payments, or collections of outstanding balances. Notwithstanding the foregoing, we endeavor to communicate with you for such matters only via email and text messaging.

You may opt out of receiving marketing or promotional emails or text messages from us at any time by using the unsubscribe link in any such email, by replying "STOP" to any such text message, or by contacting us using the information in Article 29. Opting out of marketing communications will not affect transactional or Account-related communications.

29. CONTACT INFORMATION

The legal name of our company is "USZoom, LLC" (d/b/a iPostal1). Any notice required or permitted to be given under this Agreement shall be in writing and shall be sent by email to:

USZoom, LLC (d/b/a iPostal1)
400 Rella Boulevard, Unit 205
Montebello, NY 10901
United States of America
Attention: Legal Department
Telephone: 1-845-579-5770
Email: legal@uszoom.com

Any notice so given shall be deemed received at 9:00 a.m. (Eastern Time) on the next Business Day after transmission, provided that no failed-transmission notification is received by the sender. Notices from us to you may be given by email to the address associated with your Account or by posting to your Mail Manager, and shall be deemed received when sent or posted.

This Article 29 does not apply to the service of any proceedings or other documents in any legal action.

30. CHANGE TO THE SERVICES

We or Your MC may elect to display or remove any of the Services available at Your MC at any time and without prior notice. We also retain the right, at any time, to initiate a transfer of your Account from one MC to another based upon our reasonable judgment and in our sole discretion, without charge to you. We shall not be liable for your loss of usage of Your MC's virtual address in connection with such transfer or any effect therefrom. If you do not wish to accept any such change or transfer, you may cancel your Account in accordance with Article 32.

31. RELOCATION OR CLOSURE OF YOUR MC

You hereby agree that if Your MC temporarily or permanently closes its MC for business for any reason whatsoever, we may attempt to assist you with an "Account Transfer" to an alternative Channel Operator; however, we are not liable for your loss of usage of Your MC virtual address, any effect therefrom, nor for any physical Mail that is left in the custody of Your MC at the time of closure. Your ability to retrieve such Mail shall be determined by USPS policies then in effect. In the event of any Account Transfer, we may assist you with the Account Transfer process and you hereby agree to pay any costs associated with the Account Transfer such as notarizations, plan upgrades, etc. We also retain the right at any time to initiate an Account Transfer for your Account based upon our reasonable judgment and sole discretion, and to change address names, suite or office numbers, PMB numbers or other designations, as required by a competent legal authority, or if so determined, at our sole discretion.

31.1 ***Deemed Acceptance of Address Transfer*.**

If we determine, in our sole discretion, that it is necessary or advisable to transfer your Account to a different Channel Operator or MC pursuant to this Article 31, we will notify you of the proposed transfer and the alternative MC via the email address or other contact information associated with your Account. If you do not respond to such notice, or otherwise select an alternative MC, within the timeframe specified in the notice, you will be deemed to have accepted the transfer of your Account to the alternative MC identified in our notice, and we may proceed with such transfer without further notice or liability to you. If you do not wish to accept the transfer, you may cancel your Account in accordance with Article 32 before the transfer takes effect. No refund will be issued on account of any address change made in accordance with this Article 31.

32. TERMINATION

You may terminate your Account at any time by emailing us at service@iPostal1.com or by selecting the cancellation option in your Account settings (each, a "**Cancellation Notice**"). There is no fee for cancelling your Account; however, you must promptly pay us any outstanding fees that are associated with the Account, and you are responsible for saving, downloading, exporting, or removing all your Mail and scanned Mail data in your Account prior to cancelling your Account. Once you request cancellation of your Account, we will place your Account in "Cancelled" status. Immediately upon putting an Account into Cancelled status, you will no longer be able to access the Platform and Services and we will cancel all pending Services and requests. The Mail data in your Account will be subsequently deleted and rendered unretrievable when your Account has been Cancelled and your virtual address and PMB number shall dissociate from you and become available to other Customers. Cancellation of your Account for any reason whatsoever shall also immediately void the validity of your USPS Form 1583 and your relationship with Your MC as your CMRA.

You hereby agree and acknowledge that we may, at our sole discretion, cancel the Services and terminate the Terms without cause at any time. Any termination notices that we choose to give you may be provided via email, your Mail Manager, or other electronic form.

(a) Notwithstanding the above, we may also terminate your Account immediately for "Cause." you agree that the actions or failure to act of any user in your Account will be attributed to you. "Cause" shall include, but not be limited to, the following: (i) your behavior towards our employees, Channel Operators, contractors, or other customers (including but not limited to those of Your MC) is deemed by Your MC as offensive, abusive, violent, threatening or disruptive; (ii) you fail to provide, or we are unable to validate, accurate contact/personal information that we require from Customers; (iii) you fail to cooperate or provide information in connection with an investigation by a local, state, or federal governmental agency; (iv) you violate or breach any provision of the Terms or your representations or warranties hereunder; or (v) where you are a Business, you become insolvent, make a general assignment for the benefit of creditors, become the subject of any voluntary or involuntary bankruptcy, receivership or similar proceeding, or cease or threaten to cease to carry on business.

(b) You hereby agree that upon expiration, cancellation, or termination of your Account for any reason whatsoever, you: (i) will not file a change of address order with USPS per USPS regulations; (ii) hereby authorize Your MC to (1) accept and destroy any "Unsolicited Mail" (e.g., mail addressed to "occupant," "current resident," or similar designation; or coupons, advertising, or other promotional material, including all Standard Mail) and any USPS mail

addressed to you that is delivered to Your MC by USPS for six (6) months thereafter; (2) refuse any package addressed to you and delivered by any party other than USPS, such as a commercial carrier service (unless you have a paid arrangement with us for such packages); and (3) not forward any of your Mail that is received following cancellation of your Account. Therefore, as part of the Terms, you hereby choose by default to not pay to have it forwarded and hereby request that all Mail received for the six (6) months following any expiration or termination of the Service, be accepted and then destroyed as received by Your MC.

(c) Notwithstanding, prior to cancellation of your Account for any reason whatsoever, you may proactively change your instructions to Your MC, to: (i) Re-mail (i.e., forward) your mail for up to six (6) months upon your payment in advance for postage, packaging material and forwarding fees. You must pay a monthly forwarding fee in advance for the time period that your USPS mail is to be re-mailed. It is your responsibility to make arrangements with Your MC to identify any mail forwarding addresses and needs prior to the expiration, cancellation or termination of your Account; or (ii) continue with your initial instructions of "Do not forward my mail." You understand and agree that USPS mail received subsequent to expiration or termination of your Account shall be handled in accordance with your election as permitted under USPS regulations. You further understand and agree that in order to return or forward such USPS mail, Your MC will require you to pay for new postage for six (6) months. You understand that you must select one of the above options upon any expiration or termination of your Account otherwise the default option shall be observed.

(d) Six (6) months after the expiration, cancellation, or termination of your Account, Your MC may (i) refuse any Mail addressed to you; and/or (ii) destroy any of your Mail remaining at Your MC.

32.1 ***Term; Effect of Termination*****.**

These Terms commence on the date you are first given access to the Services and remain in effect until terminated in accordance with these Terms. If these Terms or your Account are terminated for any reason, these Terms will continue to apply to and bind you with respect to your prior use of the Platform and Services and anything relating to or arising from such use. If you are dissatisfied with the Platform or the Services, your sole and exclusive remedy is to discontinue using them and cancel your Account.

32.2 ***Reopening of Cancelled Accounts*****.**

If you cancel your Account and subsequently request that we or Your MC reopen it, or open a new Account for you, you shall remain liable for, and must pay in full prior to reactivation or reopening, any and all outstanding Fees, charges, or other amounts that were due and owing at the time of cancellation, together with any then-current reactivation or setup fees. We and Your MC reserve the right to decline to reopen any cancelled Account or to open a new Account for you, in our or Your MC's sole discretion, including where amounts remain outstanding or where your prior Account was terminated for Cause.

32.3 ***Unauthorized Continued Use of Address After Closure*****.**

Following the expiration, cancellation, or termination of your Account for any reason, your right to use Your MC's address and PMB number, in any manner and for any purpose (including, without limitation, as a business, mailing, shipping, return, or registered address on any website, listing, invoice, packaging, government filing, or other document), immediately and automatically terminates. If you, directly or indirectly, continue to use, publish, or hold out Your MC's address as your address following such

expiration, cancellation, or termination, we may, without limiting any other remedy available to us: (a) charge you a continuing use fee equal to the then-current monthly subscription fee for your Price Plan for each month or partial month of such unauthorized use; (b) instruct Your MC to refuse, return, or dispose of any Mail or shipments addressed to you at such address, including product returns directed to Your MC by your customers, without any liability to us or Your MC; and (c) pursue injunctive relief and any other remedy available at law or in equity, as monetary damages alone would not be an adequate remedy for such unauthorized use.

32.4 ***Removal of Business Registration Upon Closure*.**

If you have used Your MC's address as a registered office, registered agent, principal place of business, or other address of record with any Secretary of State, county, municipal, or other governmental authority, you must, within thirty (30) days following the expiration, cancellation, or termination of your Account, file all documents necessary to remove or change such address of record to an address other than Your MC's address. You agree to indemnify us and Your MC for any losses, liabilities, fines, penalties, costs, or expenses (including reasonable attorneys' fees) arising from your failure to do so, including any mail, notices, service of process, or communications misdirected to Your MC as a result.

32.5 ***Outstanding Fees; Account Abandonment*.**

your obligation to pay all Fees and other amounts owed under these Terms, including storage fees, survives the cancellation, termination, or abandonment of your Account. If you abandon your Account while Fees remain outstanding, we and Your MC reserve the right to refer such amounts to a third-party collection agency or to pursue any other lawful means of collection, and you agree to reimburse us and Your MC for reasonable costs of collection, including attorneys' fees, to the extent permitted by applicable law. Abandonment or non-payment does not extinguish your liability for amounts owed, nor does it obligate us or Your MC to continue to store, forward, or otherwise safeguard your Mail.

33. SURVIVAL

All provisions of these Terms which, by their nature, should survive termination or expiration of your Account will survive, including, without limitation, provisions relating to payment obligations, ownership, disclaimers of warranty, indemnification, limitations of liability, the declarations, acknowledgments, releases, and restrictions set forth in Article 6 (including Articles 6.1, 6.7, and 6.10), confidentiality, and dispute resolution.

34. ASSIGNMENT

You may not assign the Terms without our prior written consent. We may assign the Terms without your consent. The Terms will inure to the benefit of all successors and assigns.

35. RELATIONSHIP

The relationship between us, Your MC, and you is that of independent contractors. Nothing in these Terms shall be construed to create a partnership, joint venture, agency, fiduciary, or employment relationship between any of the parties.

36. GOVERNING LAW; JURISDICTION

Regardless of your location or the location of your Mail or Your MC, the Terms are governed by the laws of the State of New York, without regard to its conflicts of law principles or the conflicts of law principles of any other jurisdiction. Any references to statutes or regulations in the Terms will include any changes, amendments or extensions (as the case may be) of such statutes or regulations and upon any such

changes, amendments or extensions, the Terms will be updated automatically to reflect the same without any further action on our part and whether or not such update is included in the copy of the Terms that is accessible on the Platform. For the avoidance of doubt, the *United Nations Convention on Contracts for the International Sale of Goods* and any other United Nations laws or other international laws that purport to apply or could potentially apply to the Terms shall not apply. Subject to Article 37 below, the state or federal courts sitting in Rockland County, New York shall have exclusive jurisdiction over any action or proceeding arising out of or relating to these Terms or the Services that is not subject to arbitration (including any Dispute for which you have validly opted out of arbitration under Article 37 below), and each Party irrevocably consents to the personal jurisdiction of, and venue in, such courts.

37. DISPUTE RESOLUTION

PLEASE READ THIS ARTICLE CAREFULLY BECAUSE IT REQUIRES THE PARTIES TO ARBITRATE CERTAIN DISPUTES AND CLAIMS AND LIMITS THE MANNER IN WHICH THE PARTIES CAN SEEK RELIEF FROM EACH OTHER. ARBITRATION UNDER THIS ARTICLE IS AVAILABLE ONLY FOR DISPUTES INVOLVING MORE THAN TWO HUNDRED FIFTY THOUSAND DOLLARS ($250,000) OR MORE. NO CLASS OR REPRESENTATIVE ACTIONS OR ARBITRATIONS ARE ALLOWED UNDER THIS PROVISION. ARBITRATION PRECLUDES THE PARTIES FROM SUING IN COURT OR HAVING A JURY TRIAL.

37.1 *Remedies*.

In the event of a breach of the Terms by any Party, the non-breaching Party shall be entitled to all appropriate equitable and legal relief, including, but not limited to: (i) an injunction to enforce the Terms or prevent conduct in violation of the Terms; (ii) damages incurred by the non-breaching Party as a result of the breach; and (iii) attorneys' fees and costs (at all arbitral, trial, and appellate levels) incurred by the non-breaching Party in enforcing the Terms, subject, in the case of any arbitration, to Article 37.7 below.

37.2 *No Representative Actions*.

Any dispute or claim between you and us or Your MC, including those arising out of or related to these Terms or the Services (a "**Dispute**"), is personal to the Parties and will be resolved solely through individual action, and will not be brought as a class arbitration, class action, or other representative proceeding.

37.3 *Threshold for Arbitration; Claims Below Threshold Proceed in Civil Court*.

Arbitration under this Article 37 is available only where the amount in controversy, exclusive of interest, costs, and attorneys' fees, is more than $250,000. If the amount in controversy is $250,000 or less, the Dispute is not subject to arbitration, and (i) the Parties shall first attempt in good faith to resolve the Dispute through direct negotiation among you, us, and Your MC (as applicable), following delivery of the written notice and during the thirty (30) day informal resolution period described in Article 37.5; and (ii) if the Dispute remains unresolved following such direct negotiation, the Parties must pursue the Dispute exclusively through civil litigation in the state or federal courts sitting in Rockland County, New York, in accordance with Article 36 and Article 37.11. The Party asserting a claim is responsible for good-faith calculation of the amount in controversy. Any dispute as to whether the threshold is met shall be decided by a court in accordance with Article 37.6, and if a court determines that the threshold is not met, any pending arbitration shall be dismissed, without prejudice to either Party's ability to pursue the Dispute in civil court. For the avoidance of doubt, nothing in this Article 37.3 increases, waives, or otherwise affects the disclaimers and limitations set forth in Article 19 (Disclaimer of Warranties), Article 20 (Maximum Liability), or elsewhere in these Terms, or the waiver of class and representative actions in

Article 37.2, each of which applies regardless of whether a Dispute is resolved through direct negotiation, civil litigation, or arbitration.

37.4 *Informal Resolution; Arbitration*.

Most concerns can be resolved by contacting us through the Platform or the contact information set forth in Article 29. If that process does not resolve a Dispute meeting the $250,000 threshold described in Article 37.3, then, except for (i) individual actions in small claims court, or (ii) actions in court seeking injunctive or equitable relief for alleged infringement or misappropriation of intellectual property, the Parties agree to waive their right to a jury trial and to have the Dispute resolved through binding arbitration administered by JAMS under its *Comprehensive Arbitration Rules and Procedures*; provided, however, that such rules shall not apply to the extent inconsistent with this Article 37, including Article 37.6. Unless the Parties agree otherwise in writing, arbitration will be held in Rockland County, New York, New York City, New York, or via remote videoconference.

37.5 *Notice; Informal Dispute Resolution*.

Before commencing arbitration or civil litigation, the Party asserting a claim shall provide the other Party with written notice describing the nature and basis of the Dispute, the relief sought, and a good-faith statement of the amount in controversy, sent to the address or account contact information on file. The Parties shall attempt in good faith to resolve the Dispute informally for thirty (30) days following such notice before either Party may commence arbitration or civil litigation.

37.6 *FAA; Individualized Proceedings*.

This Article 37 affects interstate commerce, and its enforceability shall be governed by the *Federal Arbitration Act*, 9 U.S.C. § 1 et seq. For Disputes meeting the $250,000 threshold, the arbitrator shall have authority to resolve the merits of such Disputes, but may conduct only an individual arbitration and may not consolidate more than one party's claims or preside over any class or representative proceeding. Notwithstanding anything to the contrary in these Terms or in the JAMS *Comprehensive Arbitration Rules and Procedures*, all questions of arbitrability, including any dispute regarding the existence, formation, scope, validity, interpretation, applicability, or enforceability of this Article 37 (including the class and representative action waiver in Article 37.2), whether a Dispute satisfies the $250,000 threshold in Article 37.3, and whether a Dispute falls within an exception set forth in Article 37.4, shall be decided exclusively by a court of competent jurisdiction in accordance with Article 37.11, and not by an arbitrator. The Parties do not delegate any question of arbitrability to an arbitrator, and neither these Terms nor any rules incorporated herein shall be construed as evidence of an intent to do so. The arbitrator shall be bound by these Terms, including Article 20 (Maximum Liability), and shall have no authority to award damages in excess of, or of a type excluded by, these Terms, except to the extent such limitation is unenforceable under applicable law.

37.7 *Payment of Arbitration Fees; Attorneys' Fees*.

For arbitrations properly commenced under this Article 37 (i.e., involving more than $250,000), the Parties will share JAMS fees and costs equally, subject to the arbitrator's authority to award fees against a Party asserting a frivolous or improperly motivated claim or defense. Notwithstanding the foregoing, the arbitrator shall have the power, but is not obligated, to award the successful Party its reasonable attorneys' fees and costs, including the JAMS fees and costs advanced by that Party, incurred in connection with the arbitration.

37.8 ***Confidentiality*****.**

The arbitration will allow for the discovery or exchange of non-privileged information relevant to the Dispute(s). The Parties agree to cooperate to seek from the arbitrator protection for any confidential, proprietary, trade secret, or otherwise sensitive information, documents, testimony, and/or other materials that might be exchanged or the subject of discovery in the arbitration. The Parties agree to seek such protection before any such information, documents, testimony, and/or materials are exchanged or otherwise become the subject of discovery in the arbitration. All arbitration proceedings, including all filings and any award, shall be maintained as confidential by the Parties, except as required by law or court order, as necessary to confirm, vacate or enforce an award, or for disclosure in confidence to the Parties' respective legal counsel, tax advisors and others with a strict need to know.

37.9 ***Opt Out of Arbitration*****.**

You have the right to opt out of binding arbitration within thirty (30) days of the date you first accepted the terms of this Article 37 by sending, via U.S. certified mail, a written "Notice of Opt Out" to:

USZoom, LLC (d/b/a iPostal1)
Attention: Legal Department
400 Rella Boulevard, Unit 205
Montebello, NY 10901
United States of America

A courtesy copy of the "Notice of Opt Out" should also be sent by email to legal@uszoom.com. In order to be effective, the "Notice of Opt Out" must include your full name and address and clearly indicate your intent to opt out of binding arbitration. If you opt out of binding arbitration, the provisions of this Article 37 other than those requiring arbitration shall continue to apply, and any Dispute shall be resolved exclusively in the courts specified in Article 36. As stated above, you agree any such action will be brought as an individual action, and will not be brought as a class arbitration, class action or any other type of representative proceeding.

37.10 ***Severability*****.**

If any portion of this Article 37 is found unenforceable, that portion shall be severed without affecting the remainder of this Article 37 or the Parties' ability to compel individual arbitration of remaining qualifying claims. If any claim must proceed on a class, collective, or representative basis, it must be litigated in a civil court of competent jurisdiction, and such litigation shall be stayed pending the outcome of the arbitration of any remaining individual claims.

37.11 ***Jurisdiction*****.**

The state or federal courts sitting in Rockland County, New York have exclusive jurisdiction over (i) enforcement of any arbitration award made pursuant to this Article 37, (ii) all questions of arbitrability described in Article 37.6, and (iii) any Dispute that does not meet the arbitration threshold in Article 37.3 that the Parties pursue in civil court, and each of the Parties consents to the jurisdiction of such courts and waives any objection to venue laid therein.

37.12 ***Service of Process.***

You hereby agree to, and waive any objection to, service of process on you by means of Mail, Platform message, or email sent to your Account. In the event of any dispute arising under the Terms that is pursued in civil court in accordance with this Article 37 including, but not limited to, a suit to collect

amounts due for Services provided to you by us, the prevailing party shall be entitled to recover attorneys' fees and costs.

38. FORCE MAJEURE

Neither we nor Your MC will be liable for any delay or failure to perform any obligation under the Terms where the delay or failure results from any cause beyond the reasonable control of the affected party, including, but not limited to, acts of God, labor disputes or other industrial disturbances, electrical or power outages, utility or telecommunications failures, earthquake, pandemic, storms or other elements of nature, blockages, embargoes, riots, acts or orders of government, acts of terrorism, or war.

39. INTERPRETATION

The headings used in these Terms are for convenience only and do not affect the interpretation of these Terms. The words "including" and "includes," wherever used in these Terms, mean "including, without limitation" and "includes, without limitation," respectively.

The Terms will be severable. If any provision of the Terms is found to be invalid or unenforceable, the remaining provisions will be enforced to the fullest extent possible, and the remaining provisions will remain in full force and effect. Without limiting the foregoing, the invalidity or unenforceability of any provision shall not affect the validity or enforceability of any provision relating to Fees, disclaimers of warranties, limitations of liability, indemnification, or dispute resolution, all of which shall survive to the maximum extent permitted by law.

If any party to the Terms fails to enforce any provision hereof, or fails to exercise any right at any time, such failure shall not constitute a waiver of that or any other provision or right. Any waiver of any provision of these Terms will be effective only if in writing and signed by us, and only with respect to the specific instance so waived.

40. INJUNCTIVE RELIEF

You acknowledge and agree that your breach of these Terms, including the representations and warranties set forth in Article 18, may cause us irreparable harm not adequately compensated by monetary damages alone. Accordingly, such a breach shall entitle us to seek injunctive relief, as well as available monetary damages and attorneys' fees and costs, at our sole discretion.

41. CONFIDENTIALITY

We agree to maintain as confidential all non-public information of a confidential or proprietary nature that you provide to us in connection with your Account, including business and financial information ("**Confidential Information**"), and not to disclose such Confidential Information to any third-party except: (a) as required by law, regulation, or valid legal process; (b) where we reasonably believe you are in breach of these Terms or applicable law; (c) to our officers, employees, affiliates, agents, contractors, subcontractors (including Channel Operators), and professional advisors who have a need to know such information in connection with providing the Services; or (d) where you have authorized such disclosure. This Article 41 does not apply to information that is or becomes publicly available through no fault of ours, or that we are independently aware of or develop without reference to your Confidential Information. Nothing in this Article 41 limits our rights and obligations under our Privacy Policy with respect to personal data.

42. ENTIRE AGREEMENT

The Terms, together with the Privacy Policy, Schedule A, and any other rules, policies or guidelines posted on the Platform and incorporated herein by reference, contain the entire agreement relative to the Services and supersede all prior or contemporaneous oral or written understandings and agreements concerning their subject matter, and may not be amended or modified except as set out herein.

You acknowledge that you have not relied upon any statement, representation, warranty, or agreement of us or any Channel Operator that is not expressly set forth in these Terms, and that no Channel Operator, Reseller, or other third-party is authorized to make any representation, warranty, or commitment on our behalf or to modify these Terms.

43. COMPLAINTS

We take complaints seriously. If you have a complaint regarding the Services, please contact Customer Support at service@iPostal1.com, or via live chat at ipostal1.com. Alternatively, you may direct all comments, questions or inquiries to:

USZoom, LLC (d/b/a iPostal1)
Attention: Customer Service Department
400 Rella Boulevard, Unit 205
Montebello, NY 10901
United States of America
Telephone: 1-845-579-5770
Email: service@iPostal1.com; with a copy to legal@uszoom.com

We will endeavor to acknowledge complaints within five (5) Business Days and to resolve complaints within twenty (20) Business Days where reasonably possible. If a complaint cannot be resolved within that timeframe, we will keep you informed of its progress.

* * *

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SCHEDULE A

DO NOT SHIP LIST

This Schedule A is attached to, and incorporated by reference into, the Terms of Service. Capitalized terms used but not defined in this Schedule A have the meanings given to them in the Terms.

General Prohibitions – Applicable to Both Parts

The items below may not be shipped to, or accepted at, Your MC under either Part 1 (Domestic) or Part 2 (International) of this Do Not Ship List. Part 1 and Part 2 below then separately identify additional items and handling rules specific to domestic and international shipments, respectively.

- **Combustible or Flammable Items**

  Paints, oils, lighters, perfume, nail polish, alcohol.

- **Pressurized Cans**

  Hair spray, shaving cream, spray cans of any type.

- **Hazardous Materials**

  Matches, chemicals, explosives, fuels, fertilizers.

- **Prohibited Direct Import Items**

  All imported packages from outside of the USA received at Your MC will be refused unless prior written authorization was granted to import the shipment to your address.

- **Medications**

  Prescription & veterinary medications prohibited. Non-prescription medications are restricted.

- **Agricultural Products**

  Tobacco products of any kind including cigars, cigarettes, tobacco leaves, chewing tobacco, plants, and seeds.

- **Money and Valuables**

  Cash, currency, money orders, cashiers' checks, bank drafts, bearer bonds and collectible stamps and coins. Jewelry and precious stones are (a) restricted to some countries and (b) can only be insured up to $500 maximum. Any shipment of jewelry and/or precious stones in excess of the $500 carriage limit is uninsured and you assume all risk of loss above such limit.

Part 1. Do Not Ship List – Domestic

To avoid problems, please familiarize yourself with the list below, and do not ship any items on this list to Your MC. These items are either prohibited or may require a license or additional documentation.

- **Firearms**

Firearms and Ammunition shipments are limited to ammunition under 50 caliber. Ammunition shipments are limited to 60 lbs and require an ORM-D sticker on the box. Ammunition can ship via ground service only.

- **Food-Drink**

  Perishable foods.

- **Miscellaneous**

  Animals and products made with animal skins (furs)

  Chemicals of any kind

  Lottery tickets and gambling devices

  Liquids

  Pornography

  Lock picking devices

  Suspicious substances

  Unlabeled items that cannot be identified.

Part 2. Do Not Ship List – International

While most consumer items do not have export restrictions, some do. To avoid problems, please familiarize yourself with the list below, and do not ship any items on this list to Your MC. These items are either prohibited or may require a license or additional documentation. Your MC may inspect items prior to shipment and will not ship items that require an export license.

- **Firearms, Weaponry and Parts**

  Military, police and tactical equipment of any kind, including guns, gun replicas, gun accessories, gun components (magazines, clips and rail systems), ammunition, knives, swords, compound bows, crossbows, discharge weapons such as shock batons or stun guns, tooling for guns or gun parts, optical scopes, laser sights, night sights, night vision goggles, handcuffs and other restraints, surveillance equipment.

- **Industrial Electronics or High Technology Items**

  Commercial instrumentation and machinery, lasers of any kind, metal detection equipment, GPS devices, high-end computers with encryption software.

- **Food-Drink**

  Coffee, perishable foods.

- **Government Issue**

  Government IDs and licenses, or items that claim to be, or that look similar to, government identification documents. This includes uniforms and badges or patches designed to look like official Government Issue.

- **Miscellaneous**

Items that require an export license

Animals and products made with animal skins (furs)

Chemicals of any kind

Health/dietary supplements

Knives of any kind

Liquids

Lottery tickets and gambling devices

Pornography

Lock picking devices

Suspicious substances

Unlabeled items that cannot be identified.

Lithium-ion batteries - must ship via DHL only (except if contained in a device).

Note: This list may vary by location.

Part 3. Do Not Ship List – Handling Protocol

Items on our "Do Not Ship List" that arrive at Your MC will be handled in the following manner:

- If the item shipped from a US supplier, Your MC will return the item immediately at the Customer's expense.
- If the item shipped directly from an international supplier, the item will be disposed of at the Customer's expense, including the cost of laboratory testing of unknown chemicals and other suspicious contents to determine the presence of any illegal or hazardous substances.

* * *

END OF TERMS OF SERVICE